

Teleroute GO

Questions & Answers

1 After registration for a Teleroute Go Free Demo account, I can not login.

Please check the confirmation email received after your Free Demo Account validation.

Step 1 is activating your account by clicking on the embedded link.

Step 2 is entering your personal access codes to login.

Please retry both and pay special attention to capitals when your login and password.

2 When will I get the confirmation mail with my login data?

Your confirmation email containing your login and password will be sent immediately after you have completed step 2 of the registration process. Please check spam box in case it had been wrongly re-directed.

3 What documents do I need to supply to complete my registration?

The main information you need is your VAT or your SIRET number as well as your transport license number.

You also need a valid email address and current company details.

4 Why do I need to indicate my Transport License Number?

This Number is necessary to identify your company as transport company. This initial checking ensures you to find reliable and certified contacts to work with through Teleroute Freight Exchange.

5 Why are "terms and conditions" mandatory?

"Terms and Conditions" are a legal requirement necessary to settle the basis of any contractual relationship between 2 companies. They define all the rights and duties of parties involved such as use of products, privacy policy or terms and terminations. Each customer subscribing to Teleroute Freight Exchange must be aware of those conditions.

6 Why are my company's details checked?

As online service provider, we pay a special attention on offering a safe market place to our customers.

Checking details at registration level ensures you to find reliable partners to work with.

7 How does PayPal work?

PayPal is a service for secure and simple online payments. Before you can pay with PayPal, you have to create your account, which is very simple. For more details, please visit www.paypal.com.

8 I need 2 logins for my company. Is this possible?

It is possible to get as many logins as you need, just by registering online several times, once for each login.